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LMC EXPRESS GUIDELINES TO THE SELECTION CRITERIA OF A TRANSPORT SERVICE PROVIDER:

Upon considering and / or choosing a transport service provider, ensure that you make an educated decision based on the selection criteria below.

1. GOODS IN TRANSIT INSURANCE (GIT):-	IS THE TRANSPORTER'S INSURANCE COVER CURRENT AND REMAINS PAID? <i>If a policy lapses, your goods will not be covered.</i>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	IS THE VALUE OF YOUR CONSIGNMENT ADEQUATELY COVERED?	YES <input type="checkbox"/>	NO <input type="checkbox"/>

It is beneficial that GIT includes insurance against driver error which refers to when a driver sets the temperature setting of the cooling unit incorrectly; most insurance companies do not cover a consignment if the vehicle has not been maintained properly and product has been damaged and / or written off due to poor maintenance such as i.e. failing brakes and cooling units not been serviced regularly.

2. TEMPERATURE CONTROL MEASURES:-	CAN THE TRANSPORTER SUPPLY YOU WITH TEMPERATURE GRAPHS OF EACH TRIP?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	HAS THE TRANSPORTER OFTEN CLAIMED FROM HIS INSURANCE COMPANY FOR DAMAGES DUE TO INCORRECT TEMPERATURES OF PRODUCT? <i>Verify this with the transporters insurance company.</i>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	DOES THE TRANSPORTER HAVE PERISHABLE STORAGE FACILITIES AT HIS PREMISES?	YES <input type="checkbox"/>	NO <input type="checkbox"/>

All LMC Express long-distance vehicles are fitted with temperature loggers. In-transit temperature readings of each vehicle can be viewed live via the Internet. We can therefore detect a temperature variation immediately. Operations staff receives SMS's twice a day of all on-board temperature readings.

3. SERVICE DELIVERY AND FLEXIBILITY:-	CAN THE TRANSPORTER ASSIST YOU WITH LESS THAN FULL TRUCK LOAD CONSIGNMENTS? <i>Ensure that you verify this as it is easy to promise but difficult to execute.</i>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	DOES THE TRANSPORTER OFFER FIXED LOADING AND DELIVERY DAYS?	YES <input type="checkbox"/>	NO <input type="checkbox"/>

The consolidation of part loads has constraints:- The transporter must ensure accurate weight distribution of consignments to avoid axle overloading which will result in the vehicle not being allowed to proceed from a weigh bridge until the weight is distributed correctly. The consequences are that the product may be at risk for temperature deterioration, theft, damages and the delivery of the consignment will be delayed.

The transporter must have standard criteria in place to which palletised consignments must adhere to in order to protect your consignment from damages and shortages.

For consignments of perishable products during the months from October to December each year refrigerated vehicles are in short supply and it is not advisable to change your transport provider during this period. Ensure that you reserve in advance and that your transporter can supply you with vehicles during this period.

4. GENERAL:-	HAVE YOU INSPECTED THE PREMISES AND OFFICES? <i>Consider that a well-run , clean office and depot is an indication of how a business is managed.</i>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	HAVE YOU ESTABLISHED HOW LONG THE TRANSPORT COMPANY HAS BEEN OPERATIONAL?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	HAVE YOU VERIFIED HOW MANY YEARS OF EXPERIENCE THE TRANSPORT COMPANY HAS IN THE INDUSTRY?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	HAVE YOU VERIFIED HOW EXPERIENCED THE TRANSPORT COMPANY'S WORKFORCE IS?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
	HAVE YOU PERSONALLY REQUESTED AND CHECKED AT LEAST FIVE (5) CUSTOMER REFERENCES?	YES <input type="checkbox"/>	NO <input type="checkbox"/>

- For the transportation of food; ascertain that the transporter cleans the inside of vehicles regularly with an acceptable chemical in terms of the National Health and Safety Act. (The Health Act, 1977 (Act 63 of 1977).

- Has the transporter been issued with a certificate of compliance to the REGULATIONS GOVERNING GENERAL HYGIENE REQUIREMENTS FOR FOOD PREMISES & THE TRANSPORT OF FOOD (R962).

- Legal liability Insurance in respect of claims for death of or injury to persons or loss of or damage to your firm and / or third party property of a minimum amount of R10 000 000.00 (Ten Million Rand) per incident.

- Transporter's Common Law Liability Insurance covering the CARRIER and its sub-contractor's liability at common law of a minimum amount of R10 000 000.00 (Ten Million Rand) per incident.

It is unwise to entrust your valued product deserving of meticulous care without applying the same diligence in establishing the credibility of a transport service provider for your Company.